

The Refund Policy For All SocketCoder.Com Products

Since SocketCoder.com is offering non-tangible irrevocable goods, we do not issue refunds once the order is accomplished and the product is sent. As a customer you are responsible for understanding this upon purchasing any item at our site.

We do not accept any refund request because compatibly, Please note that some web browsers like Google Chrome V41+ and Microsoft Edge do not support Silverlight plugin, but we guarantee that all our Silverlight products will work perfectly on all other combatable browsers that are listed on the below table, so please check the browsers that are combatable to run Silverlight from the below table:

Compatible Operating Systems and Browsers

Operating System	Internet Explorer 11	Internet Explorer 10	Internet Explorer 9	Internet Explorer 8	Internet Explorer 7	Internet Explorer 6	Firefox 12+	Safari 4+	Chrome**
Windows 10***	✓*	-	-	-	-	-	✓	-	✓
Windows 8.1 Desktop	✓*	-	-	-	-	-	✓	-	✓
Windows 8 Desktop	-	✓*	-	-	-	-	✓	-	✓
Windows Server 2012 R2	✓*	-	-	-	-	-	✓	-	✓
Windows Server 2012	-	✓*	-	-	-	-	✓	-	✓
Windows 7	-	-	✓*	✓*	-	-	✓	-	✓
Windows 7 SP1	✓*	✓*	✓*	✓*	-	-	✓	-	✓
Windows Server 2008 SP2	-	-	✓	✓	✓	-	✓	-	✓
Windows Server 2008 R2 SP1	✓*	-	✓*	✓*	-	-	✓	-	✓
Windows Vista SP2	-	-	✓	✓	✓	-	✓	-	✓
Macintosh OS 10.6+ (Intel-based)	-	-	-	-	-	-	✓	✓	-

* Supports 64-bit mode

** Chrome is supported up to version 41. For support on Chrome 42 and later, see [KB3058254](#).

*** Silverlight is not available in the Microsoft Edge browser, but is supported in Internet Explorer.

Silverlight 4 compatible operating systems and browsers found [here](#).

Minimal Requirements

Components	Requirement
Windows	X86 or x64 (64-bit mode support for IE only) 1.6-gigahertz (GHz) or higher processor with 512-MB of RAM
Macintosh (Intel-based)	Intel Core Duo 1.83-gigahertz (GHz) or higher processor with 512-MB of RAM

Our Technical Support Team is always eager to assist you and deliver highly professional support in a timely manner. Thank you for purchasing our products.

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<http://www.socketcoder.com/contact-us/>



Please give it 12-24 hours for our Support Team to get back to you on the problem.

Thank You.

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